

Condition	Assessment	Interventions	Follow-Up/Evaluation
Lightheadedness/Dizzy	Risk Level: Urgent	Immediate Intervention	
	<ul style="list-style-type: none"> <input type="checkbox"/> Reports sudden or increased and persistent loss of balance or coordination <input type="checkbox"/> Reports sudden dizziness <input type="checkbox"/> Reports vertigo with: <ul style="list-style-type: none"> *Blurred vision *N&V *Feeling of pending syncope 	<ul style="list-style-type: none"> <input type="checkbox"/> Call 911 ~or~ <input type="checkbox"/> Transportation to ED confirmed <input type="checkbox"/> Support provided via phone until 911 personnel arrived <input type="checkbox"/> Contact MD 	<ul style="list-style-type: none"> <input type="checkbox"/> Appropriate Home Health staff notified
	Risk Level: Potentially Urgent	Interventions Required	
	Reports of vertigo with: <ul style="list-style-type: none"> <input type="checkbox"/> Involuntary flickering of eye <input type="checkbox"/> Ringing in ears <input type="checkbox"/> Unsteadiness or balance problem 	<ul style="list-style-type: none"> <input type="checkbox"/> Make home visit <input type="checkbox"/> Contact MD 	<ul style="list-style-type: none"> <input type="checkbox"/> Appropriate Home Health Staff notified
Risk Level: Non-urgent	Interventions Required		
<ul style="list-style-type: none"> <input type="checkbox"/> Reports lightheadedness with new BP med 	<ul style="list-style-type: none"> <input type="checkbox"/> Coordinate care with primary nurse 	<ul style="list-style-type: none"> <input type="checkbox"/> Schedule on-site visit for next day <input type="checkbox"/> Follow-up phone call 	

Decision support tools are “guides” only & may not apply to all clients & all clinical situations. Thus, they are not intended to override clinician’s judgment. Material adapted from HHQIOSC document 8SOW-PA-HHQ06.152.