



OHIO ASSISTED LIVING ASSOCIATION

1335 Dublin Road, Suite 221-B, Columbus, Ohio 43215 (614) 481-1950 FAX (614) 481-1954

www.ohioassistedliving.org

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May 11, 2012

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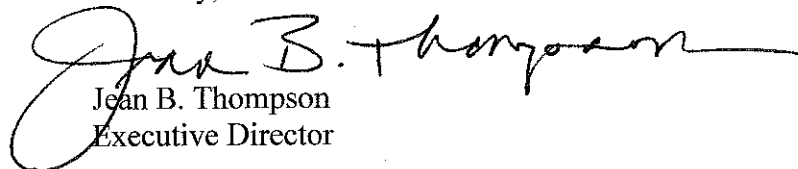
Dear Joe,

Congratulations on being ranked by your residents as one of the TOP 25 performers in the State of Ohio's 2011 RCF Resident Satisfaction Survey! We are especially proud of your accomplishment and the spotlight it shines on your community. We hope you are going to contact your local media in regard to this honor.

We have enclosed a *Special Certificate of Recognition* for you to proudly display in your community. While Assisted Living as a whole did very well in the survey with a statewide average overall of 92.33%; your scores were exceptional. We will be listing all of our members in the "Top 25" in our Spring Conference manual and on our website.

Again congratulations...job well done!

Sincerely,



Jean B. Thompson
Executive Director

Leadership Council 2012

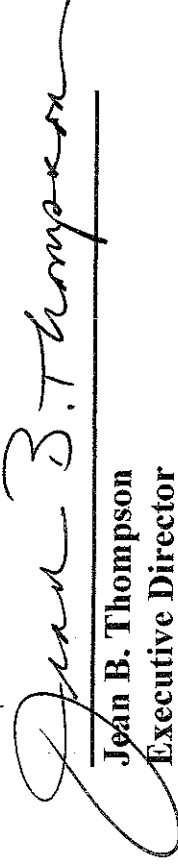
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*Congratulations from
The Ohio Assisted Living Association*

Alpine House of Toledo

**On your ranking as one of the Top 25 residential care facilities by
your residents on Ohio's 2011 Resident Satisfaction Survey**


Jean B. Thompson
Executive Director